

Instructions for BID Members priority booking

Go to <https://tickets.cheltenhamfestivals.com/account/login> where you'll see a screen like this

If you already have an account with Cheltenham Festivals skip to section 2 of these instructions

Section 1

If you don't have an account please set one up using the left hand box. Click the register button.

CHELTENHAM Festivals

Please sign in

I don't have an account

Register an account. You can buy tickets online, keep up to date with regular news updates and hear about special promotions & offers.

[Register](#)

I have an account

Username:

Password:

Promotion Code: (optional)

[Forgotten your password?](#) [Login](#)

Join our mailing list: [Join](#) Follow Us: [f](#) [Twitter](#) [YouTube](#)

By clicking the register button you will be taken to a registration page which looks like this

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Register

Title *

First Name *

Last Name *

Email *

Confirm Email *

Password *

Confirm Password *

Country *

Postcode * [Find Address](#)

Address Line #1 *

Address Line #2

City *

County

Home Phone No

Complete all your details and click the register button at the bottom of the screen

If you are a UK taxpayer, the value of your gift can be increased by 25% under the Gift Aid scheme at no extra cost to you.

Yes, I am a UK taxpayer and would like Cheltenham Festivals (Registered Charity No. 251765) to treat all donations I have made over the past four years and all donations I make in the future as Gift Aid donations.


Your donations are eligible for the scheme if you pay enough income tax and/or capital gains tax to cover the amount of tax that all charities and Community Amateur Sports Clubs you donate to will reclaim for each tax year (6 April to 5 April). Council tax and VAT do not count. I understand that if I pay less Income Tax and/or Capital Gains Tax in the current year than the amount of Gift Aid claimed on all my donations it is my responsibility to pay any difference.

The first £25 of any Membership will be treated as a donation to Cheltenham Festivals.

Please notify Cheltenham Festivals if you:


- want to cancel this declaration
- change your name or home address
- no longer pay tax on your income and/or capital gains tax

No, I am currently not eligible for Gift aid

 **Register**

If all your details have been completed satisfactorily then you will be taken to the page below

At this stage please log out of your new account by clicking log out at the top right of the page and then follow the steps in Section 2.

Navigation: Home | Jazz | Science | Music | Literature | Education & Outreach | My Account | Wish List |  | **Log-out**

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Registration Successful

My Account

- Update Account Details
- Manage Addresses
- Change Password
- Past Orders
- Gift Certificates
- Wish List

My Account

Email address: test@test.co.uk
Name: Mr test test
Account Number: 5128537

View What's On

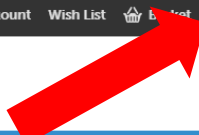
Update Account Details

Your Messages

Festivals Membership
Being a Cheltenham Festivals Member is one of the best ways to enjoy all that the Festivals have to offer. Be amongst the first to book, save on tickets and help support the Festivals. [Find out more](#)

Your Memberships
You currently have no active memberships.

Purchase Membership



Section 2

Once you have set up your account or if you have already purchased tickets online or have an account with Cheltenham Festivals

Go to <https://tickets.cheltenhamfestivals.com/account/login>

Use the right hand box – I have an account.

Enter your username and password as normal

In the Promotion Code Box please enter the BID promotional code. If you don't do this you will not be able to purchase your tickets in this priority booking period.

Then click login

The screenshot shows the Cheltenham Festivals login page. At the top, there is a navigation bar with categories: Jazz, Science, Music, Literature, & Outreach, and a shopping cart icon labeled 'Basket' and a 'Login' link. Below the navigation bar is the Cheltenham Festivals logo. The main heading is 'Please sign in'. There are two columns: 'I don't have an account' and 'I have an account'. The 'I don't have an account' column contains the text: 'Register an account. You can buy tickets online, keep up to date with regular news updates and hear about special promotions & offers.' and a 'Register' button. The 'I have an account' column contains the following fields: 'Username:' with the value 'abc@cheltenhamfestivals.cor', 'Password:' with a masked password '*****', 'Promotion Code:' with the value 'BIDSF19' and '(optional)' next to it, a 'Forgotten your password?' link, and a 'Login' button.

Now go to the Literature What's On Page <https://www.cheltenhamfestivals.com/whats-on/grid>

Select the events and tickets you require. Add them to your basket and checkout.

